

## REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: LOUISIANA

DATE: 10/22/04

### STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

### OVERVIEW – Report Period PY 2003

During the 2003 Program Year, ten (10) job appointment, one-year temporary, employees were employed as Workforce Development Officers to increase the services provided to our UI claimant job seeking customers, over and above the regular services; with the goal of increasing services to the targeted claimant customer group, increasing Eligibility Reviews (ERPs) for this group, while providing assessment and either intensive services or direction to such services, as necessary in the tightening job market. Targeted for Reemployment Services were job ready UI claimant job seekers determined by local office staff to be most likely to exhaust UI benefits. Assigned staff provided intensive, early intervention services within the first week of the claim filing, augmented by follow-on services as needed at the eligibility review. Staff reviewed the individual claimant's cases to shorten the eligibility review cycle, as appropriate to the individual customer and the local labor market.

The claimants selected normally received full services on the initial visit to the One-stop Center, where assigned staff utilized all services of the One-stop system in order to positively affect the duration of claiming. Those claimants selected were registered and received orientation that included introduction to the career/resource center. Afterwards, the claimants were offered resume preparation to establish an on-line resume. Claimants also received preliminary assessments then directed to intensive services such as workshops or training, as needed and also referred on any available job for which they qualified.

When more intensive, or longer-term, services were indicated, the claimant was scheduled for the services provision, but almost always within a calendar week of the initial visit. Those that failed to report, or refused to report, were reported to UI for fact-finding and adjudication of the issue.

Proposed usage of the funds was to result in early intervention services to the selected group, shortening the duration of unemployment.

### Positive Outcomes Achieved for PY 2003 Performance

Utilizing staff made available under this Federally-funded reemployment initiative, in addition to staff separately funded by Louisiana for reemployment assistance purposes and the normal services provided through the One-stop system, the average weeks claimed from July 1, 2003 through June 30, 2004 dropped from 15.9 weeks to 15.7 weeks, a slight decrease from the previous 12-month period. This was accomplished during a period of business restructuring that resulted in major plant closures, especially in oil and gas and support industries.

Although the New Orleans region experienced various new business openings and new Department of Defense contracts in local shipyards, the number of new jobs were offset by the number of job losses in the area. Although the northwest region of the state experienced a general upswing in employment, the local improvements were overtaken by general job losses statewide. Louisiana addressed this through reemployment services and rapid response services to 217 businesses reporting major layoffs (a 31% increase from PY 2002), resulting in 11,278 dislocated workers (a 15% increase from PY 2002).